



Backflow Prevention Assembly Testing & Maintenance Program Guidelines & Conditions

The City of Statesville requires that all backflow prevention devices connected to the City's water distribution system be tested at least once each year, and that all maintenance and repair of backflow prevention devices be made at the customer's expense (Section 23-304 (j)). Customers who desire their backflow testing and maintenance be conducted by the City may elect to receive this service, subject to the following conditions:

Eligibility Requirements:

1. The customer's utility account with the City must be in good standing with no outstanding or past due charges.
2. Each backflow prevention assembly must be installed in accordance with City standards in a location that is readily and safely accessible. Any work necessary to meet this requirement must be performed by the customer at their expense prior to subscribing to the City's testing and maintenance service.
3. The cost for this service will be billed in equal installments on the customer's monthly utility bill. The rate applies to each assembly enrolled in the program, and is subject to review and adjustment on an annual basis.
4. Backflow prevention assemblies on fire protection lines and service connections larger than 2 inches in diameter are not eligible for the testing and maintenance service.
5. Participation in the program is in 12 month increments. Enrollment will automatically renew every 12 months, unless requested otherwise by the customer.

Services Provided:

- Annual testing of each eligible backflow assembly.
- Maintenance and retesting of each assembly, as needed.
- Repair or replacement of backflow assembly if leaking or damaged, including damage from freezing.

This service does not include work to bring existing backflow assemblies up to current City code. Repair costs for damages resulting from customer tampering or negligence will be the responsibility of the customer.

For Rates and more information about the program, go to:

Statesvillenc.net/Departments/PublicWorks/BackflowPrevention

City of Statesville
Backflow Prevention Program
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